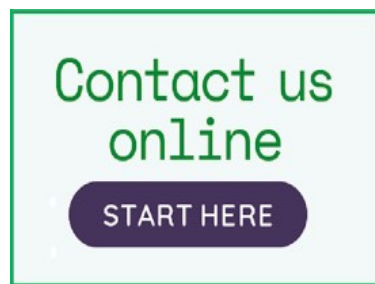




In the month of January, we had **322** appointments go to waste because patients did not attend them. These appointments were made up as follows:

- **181** GP / ANP Appointments
- **36** Nurse Appointments
- **88** HCA/Phlebotomy/GPA Appointments
- **17** Physio/HWBC/Social Prescriber/Mental Health Worker Appointments

If you are unable to attend, please always cancel your appointment. There are various ways to do this:



Use our
online triage
system



Contact us by
phone and use
our automated
system or speak
with a member
of our
Navigation
Team
0117 966 3149