GP appointment? Can't make it? Don't need it? **CANCEL IT!**

In the month of April, we had 227 appointments go to waste because patients did not attend them. These appointments were made up as follows:

- **141** GP / ANP Appointments
- **26** Nurse Appointments
- **35** HCA/Phlebotomy/GPA Appointments
- **25** Pharmacist/Physio/HWBC/Social Prescriber/Mental Health Worker

If you are unable to attend, please always cancel your appointment. There are various ways to do this:

Cancel via the NHS App

reply to your appointment text reminder and follow the instructions

Contact us by phone and use our automated system, or speak with a member of our Navigation Team: 0117 966 3149

Contact us online START HERE

Use our online Klinik system and complete a form