



In the month of May, we had **237 appointments go to waste because patients did not attend them. These appointments were made up as follows:**

- **115 GP / ANP Appointments**
- **27 Nurse Appointments**
- **73 HCA/Phlebotomy/GPA Appointments**
- **22 Pharmacist/Physio/HWBC/Social Prescriber/Mental Health Worker**

If you are unable to attend, please always cancel your appointment. There are various ways to do this:



Cancel
via the
NHS
App



reply to your
appointment text
reminder and
follow the
instructions



Contact us by phone and
use our automated
system, or speak with a
member of our
Navigation Team:
0117 966 3149



Use our
online Klinik
system and
complete a
form