



In the month of June, we had **267** appointments go to waste because patients did not attend them. These appointments were made up as follows:

- **139** GP / ANP Appointments
- **16** Nurse Appointments
- **94** HCA/Phlebotomy/GPA Appointments
- **18** Pharmacist/Physio/HWBC/Social Prescriber/Mental Health Worker

If you are unable to attend, please always cancel your appointment. There are various ways to do this:



Cancel
via the
NHS
App



reply to your
appointment text
reminder and
follow the
instructions



Contact us by phone and
use our automated
system, or speak with a
member of our
Navigation Team:
0117 966 3149



Use our
online Klinik
system and
complete a
form