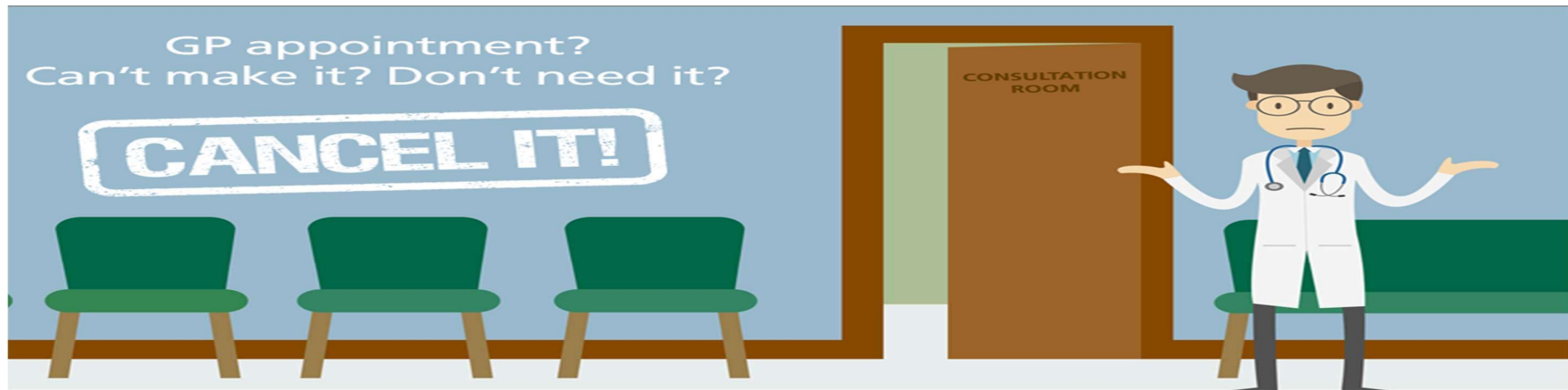




In the month of October, we had 260 appointments go to waste because patients did not attend them. These appointments were made up as follows:

- **129** GP / ANP Appointments
- **79** Nurse/HCA/GPA Appointments
- **6** Pharmacy Appointments
- **13** Physio/HWBC/Social Prescriber/Mental Health Worker Appointments
- **33** Other Appointments

If you are unable to attend, please always cancel your appointment. There are various ways to do this:



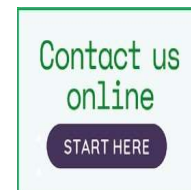
Cancel
via the
NHS
App



reply to your
appointment text
reminder and
follow the
instructions



Contact us by phone and
use our automated
system, or speak with a
member of our
Navigation Team:
0117 966 3149



Use our
online Klinik
system and
complete a
form