

GP appointment?
Can't make it? Don't need it?

CANCEL IT!



In the month of December, 285 appointments went to waste because patients did not attend them. These appointments were made up as follows:

- **126 GP / ANP Appointments**
- **104 Nurse/HCA/GPA Appointments**
- **5 Pharmacy Appointments**
- **16 Physio/HWBC/Social Prescriber/Mental Health Worker Appointments**
- **34 Other Appointments**

If you are unable to attend, please always cancel your appointment. There are various ways to do this:



Cancel via the NHS App



reply to your appointment text reminder and follow the instructions



Contact us by phone and use our automated system, or speak with a member of our Navigation Team:
0117 966 3149



Use our online Klinik system and complete a form