



In the month of December, we had **296** appointments go to waste because patients did not attend them. These appointments were made up as follows:

- **109** GP Appointments
- **22** ANP Appointments
- **46** Nurse Appointments
- **5** Pharmacy Appointments
- **63** HCA/Phlebotomy/GPA Appointments
- **4** Mental Health Appointments
- **47** Other Appointments (inc. Physio/HWBC/Social Prescriber)

If you are unable to attend, please always cancel your appointment. There are various ways to do this



Use our
online
triage
system



Reply CANCEL to your
appointment reminder
text message (please do
not call this number as it
will not connect)



Contact us by phone
and use our automated
system, or speak with a
member of our
Navigation Team:
0117 966 3149