



In the month of December, we had **296** appointments go to waste because patients did not attend them. These appointments were made up as follows:

- **109** GP Appointments
- **22** ANP Appointments
- **46** Nurse Appointments
- **5** Pharmacy Appointments
- **63** HCA/Phlebotomy/GPA Appointments
- **4** Mental Health Appointments
- **47** Other Appointments (inc. Physio/HWBC/Social Prescriber)

If you are unable to attend, please always cancel your appointment. There are various ways to do this

Contact us online
[START HERE](#)

Use our online triage system



Reply CANCEL to your appointment reminder text message (please do not call this number as it will not connect)



Contact us by phone and use our automated system, or speak with a member of our Navigation Team:
0117 966 3149