GP appointment? Can't make it? Don't need it?

CANCEL IT!

In the month of January, 247 appointments went to waste because patients did not attend them. These appointments were made up as follows:

- **102** GP / ANP Appointments
- **92** Nurse/HCA/GPA Appointments
- **10** Pharmacy Appointments
- **19** Physio/HWBC/Social Prescriber/Mental Health Worker Appointments
- **24** Other Appointments

If you are unable to attend, please always cancel your appointment. There are various ways to do this:
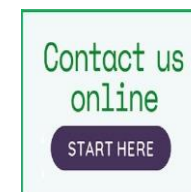
Cancel via the NHS App

reply to your appointment text reminder and follow the instructions

Contact us by phone and use our automated system, or speak with a member of our Navigation Team: 0117 966 3149

Contact us online
START HERE

Use our online Klinik system and complete a form