



**In the month of September, we had 233 appointments go to waste because patients did not attend them. These appointments were made up as follows:**

- **128** GP / ANP Appointments
- **31** Nurse Appointments
- **63** HCA/Phlebotomy/GPA Appointments
- **11** Physio/HWBC/Social Prescriber/Mental Health Worker Appointments

**If you are unable to attend, please always cancel your appointment. There are various ways to do this:**

Use the NHS or  
Patient Access  
App



Contact us  
online

START HERE

Use our  
online triage  
system



Contact us by  
phone:  
0117 966 3149