

## **Bedminster Family Practice Zero Tolerance Policy**

Our staff are here because they want to help, and they must be able to come to work without fear of abuse, violence or harassment from patients or any visitor or caller to the Practice

This applies equally to visitors to the practice such as other patients or service providers

We therefore have a zero tolerance attitude towards abuse, violence or harassment

Violent, threatening or abusive behaviour, including shouting and swearing, will not be tolerated at this practice

Anyone acting in such a manner will be asked to leave the premises; the Police may be called and, if you are a patient, you could be removed from our patient list

Please treat our staff and other visitors with respect at all times